# **Customer Pickup Instructions**

# Nashua Warehouse



## Pickup Information:

7 East DeSilvio Drive, Nashua, NH 03060 • 866.8JORDANS or 866.856.7326 • jordans.com

• Warehouse hours of operation vary by location. See jordans.com for current hours.

### Call Ahead:

Please let us know 72 hours prior to when you want to pick up your merchandise. This will allow us time to transfer your merchandise from our Distribution Center in Taunton to the Nashua warehouse.

• On the day of pickup please call one hour before you arrive to ensure your merchandise is pre-picked and waiting for you.

## **Proper Vehicle:**

An appropriately sized vehicle is necessary to transport merchandise that is picked up.

• Jordan's Furniture is not responsible for damage incurred during the subsequent transportation of merchandise.

## Assembly Prior To Pickup:

Your merchandise may require extensive assembly.

- Please call to arrange for this service 72 hours prior to pickup.
- Our warehouse personnel can assemble your merchandise for a fee of \$49.
- For pickups that require assembly, please schedule after 12:00 PM.

## **Assembly After Pickup:**

If you require assistance in assembling your merchandise after you have taken possession, we can schedule an In-Home Technician to come to your home for a fee of \$79. Call to arrange for this service.

# **Proper ID Required:**

We require proper identification (e.g. driver's license with photo).

- The identification must match the name on the sales order.
- If someone else is picking up the merchandise for you, notify us of the name of the person in advance. We will require proper identification of that person.
- Any special requests must be arranged at the time you are setting up your pickup.

#### continued on pg. 2

# **Customer Pickup Instructions**

# Nashua Warehouse (continued)



### If Your Order Has A Balance Due:

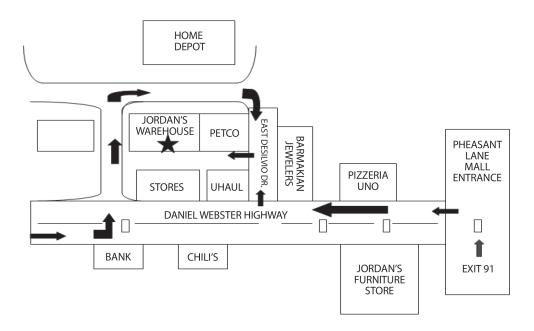
Pay your balance online at jordans.com or to pay in person, go to the Main Office in the Nashua Store.

• After you pay your balance, proceed to Jordan's Nashua Warehouse.

### If Your Order Is Paid In Full:

Please go directly to Jordan's Nashua Warehouse. Follow the directions below:

- From Route 3 North: Exit 91, turn left onto Daniel Webster Highway. Continue through 2 sets of lights. Take a right after Barmakian Jewelers onto East DeSilvio Drive. Jordan's Furniture Nashua Warehouse is located on the left behind PETCO.
- From Route 3 South: Exit 1, turn left onto Spit Brook Road, at fourth set of lights turn right onto Daniel Webster Highway. At second set of lights turn left. Bear to the right and turn right in front of PETCO. Jordan's Furniture Nashua Warehouse is located behind PETCO.



**Note to all customers:** Please be aware that you may be liable for applicable State Use Tax if merchandise is used outside the State of New Hampshire. For your convenience, we have listed the surrounding state tax authorities for any questions you may have.

State	Telephone
Connecticut Department of Revenue Service	(860) 297-5962
Massachusetts Department of Revenue	(617) 887-6367
Rhode Island Division of Taxation	(401) 222-2950
State of Maine	(207) 287-2076
Vermont Department of Taxation	(802) 828-2515